



Republic Geodetic Authority

REQUEST FOR EXPRESSIONS OF INTEREST CONSULTANCY SERVICES

Republic of Serbia
Real Estate Management Project (REMP)
IBRD Credit No. 84860

Assignment Title: Technical Quality Audit of the e-Permitting IT System
Reference No. SRB-REMP-8486YF-CQS-CS-16-037

The Republic of Serbia / Republic Geodetic Authority has received financing from the World Bank toward the cost of the Real Estate Management Project, and intends to apply part of the proceeds for consulting services.

The consulting services (“the Services”) include audit of E-permitting system, software solution to support Unified Procedure for issuing construction permit. The Audit will identify if the system is ready for unconditional (full) operational use. Then the Audit shall identify the issues which will be subject of further improvement of e-permit IT system.

The Consultant must assess and reach conclusions about the quality of the e-permit software by looking at the software tools, software layer architecture and the overall quality, as well as performing source code artefacts analysis.

Foreseen duration of this action is 50 working days from the contract signing date.

The Project Implementation Unit (PIU) of the Republic Geodetic Authority now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services:

- experience and description of similar assignments
- availability of skilled staff
- CVs of key personnel, Key Expert – Team Leader and Key Expert that would be contracted for the assignment.

The shortlisting criteria are Consultant qualifications:

-10 years of international experience (proved by company references) in ICT consulting services in carrying out technical quality audits on multi-agency information systems including:

- ISO20000 or equivalent certification
- System analysis using automated tools
- Software architecture analysis
- Application performance testing

- The Consultant should demonstrate proven experience in quality control, performed during the last 3 years, where the system has similar complexity and size.

- The Consultant must provide a team that covers the following requirements:

M = Mandatory; D = Desirable

Senior Software Quality Audit Expert:

• Minimum 10 years of IT background with proven record of accomplishment and experience in software development/implementation	M
• Solid experience with quality control of web software IT architecture projects	M
• ISO 20000 or equivalent certification	M
• Good knowledge of systems engineering concepts	M
• Solid experience in the technical quality audits of multi-agency information systems	M
• In-depth understanding of the software development lifecycle and be able to communicate on project status, issues, and resolutions	M
• Written and verbal communication, including technical writing skills	D
• Comprehensive knowledge of web application/service related hardware and software configuration	D
• Minimum 10 years of IT background with proven record of accomplishment and experience in software development/implementation	M

The Consultant shall submit only one proposal, either individually or as a joint venture partner in another proposal. If a Consultant, including a joint venture partner, submits or participates in more than one proposal, all such proposals shall be disqualified. This does not, however, preclude a consulting firm to participate as a sub-consultant, or an individual to participate as a team member, in more than one proposal.

The following selection criteria with corresponding points will be used for the above three positions in the evaluation procedure:

- Specific experience relevant to the assignment 50 pts
- Qualifications for the assignment 30 pts
- Competence for the assignment 20 pts

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank’s “*Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA Credits & Grants by World Bank Borrowers*”, published by the World Bank in January 2011 (“Consultant Guidelines”), setting forth the World Bank’s policy on conflict of interest.

A Consultant will be selected in accordance with the CQS procedure set out in the “*Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA Credits & Grants by World Bank Borrowers*”, published by the World Bank in January 2011, revised in July 2014.

Further information can be obtained at the address below during office hours 09:00 to 15:00 hours.

Expressions of interest must be delivered in a written form to the address below or via e-mail by **November 09th, 2016, 12:00 AM.**

When submitting Expressions of interest please indicate assignment and reference number for which you are applying.

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